

## Flexible Service

Keeping your products moving



**Call:** +44 1283 552255

**Visit:** [www.conveyorsystemsLtd.co.uk](http://www.conveyorsystemsLtd.co.uk)

## Getting the most out of your Conveyor System

With many years in the conveying industry, CSL fully understand the consequences of breakdowns particularly during busy periods! Due to the reliability of our conveyor systems, and lack of running issues, it is easy to see why regular maintenance or an on-site spares holding appears to be deemed not necessary.

This can be a false economy as invariably unplanned stoppages can be very costly in terms of both reduced output volumes and subsequent call out costs.

In an effort to keep unexpected downtime and subsequent disruption to a minimum, CSL can offer a wide range of support services and can tailor a package to suit most budgets.

CSL can also carry out complete overhauls, relocation's, decommissions, modifications, onsite operator training etc.

## What Services are available

- Service Contracts
- Ad-hoc service visits
- Break down/damage call outs
- Upgrades, enhancements & relocations
- System Health Checks
- Spare parts Ad-hoc/packages
- Remote dial-in to your control panel\*
- Onsite operator training

\*If dial-in diagnosis equipment is installed.



## BREAKDOWNS

We understand the importance of your conveyor system, in the rare event of a breakdown we will organise one of our qualified engineers to visit site ASAP and carry out the repair. We can repair conveyors installed by ourselves and other integrators, our engineers specialise in equipment manufactured by Conveyor Units (Uni-XU), Interroll, Ambaflex, Qimarox, Intralox, etc.

- Most stoppages are caused by operator error/accidental damage so an initial discussion over the 'phone with one of our engineers can sometimes alleviate the problem at no cost to you.
- More customers are monitoring their systems performance for management purposes – reporting and logging downtime, planning maintenance, product traceability, etc. This can now be easily achieved with the advancements in web based technologies and other remote communications thus giving CSL the ability to log into your control system from our offices or anywhere we have a phone signal in order to assist you in fault finding, etc.
- In the event of a more serious issue which cannot be sorted over the phone, a priority visit to site by a relevant mechanical/electrical/software engineer within the minimum time possible would be actioned in an effort to get you back up and running as soon as possible.

# MAINTENANCE

Our Maintenance options include Annual service contracts, Ad-hoc service visits, visual inspections, system health checks and remote dial in health checks.

**MAINTENANCE CONTRACTS** - To ensure critical service dates are not overlooked by our customers, we can arrange for one of our engineers to visit site at pre-determined intervals throughout the year to coincide with your quieter work load. Maintenance intervals depend on the dependency of the system and the potential wear with most customers opting for 2 or 4 per year and can be done during the week, evenings and weekends.

Typical Visits include:

- To carry out a general inspection of all working components for wear or damage particularly consumable replacement parts
- Replace any worn parts from your critical spares stock
- Prepare a written Engineers Report as to both the work done and any recommendations for further remedial action.

## SPARE PARTS

The supply of spare parts could involve anything from adhoc ordering of individual parts, “front line” breakdown spares kits, critical wear parts or comprehensive spares packages to suit your bespoke system which can fitted by either your in-house maintenance engineers or fully experienced CSL engineers. Spare parts packages can be mechanical, electrical or control based or even a mix to suit your system and requirements.

We can supply both from our own stock of critical spares and a large inventory from our suppliers. Expedited delivery options are also available.

## SPARE PARTS





## WANT TO KNOW MORE?

**Call:** +44 1283 552255

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